



Guide to support in your area – Blaenau Gwent

Organisation	Help they can provide	Contact information	Additional information
Benefit Support Council Tax	Council tax Housing and council tax benefits Discretionary Housing Payments Housing benefit claims	https://www.blaenau-gwent.gov.uk/en/resident/housing-benefit/ Council tax Housing and council tax benefits	Contact if concerned about council tax payments, if worried about court or bailiff action
Blaenau Gwent Council	Update on service closures and COVID-19 information	https://www.blaenau-gwent.gov.uk/en/resident/emergencies-crime-prevention/coronavirus-covid-19-latest-information/	Blaenau Gwent Council staff from services may be re-deployed to areas of greatest need, resulting in a reduction of services, such

			as refuse collection
Smart Money Credit Union	Use of savings and loans	http://www.smartmoneycreditunion.co.uk/ 029 2088 3751 info@smartmoneycymru.co.uk	Operating restricted hours, so contact first for opening times
Age UK Gwent	Advice for older persons during coronavirus outbreak	01633 240190 https://www.ageuk.org.uk/cymru/gwent/our-services/ info@agecymrugwent.org	Services restricted due to current situation. Contact for further information
Blaenau Gwent Service guide	Guide to council services – download the BG Council app to: pay council tax report issues to the council updates on services	https://www.blaenau-gwent.gov.uk/en/my-services/	
Blaenau Gwent Care and Support Services Directory	A-Z of supporting services available in Blaenau Gwent – Social Services Children’s Services Safeguarding Family services	https://www.blaenau-gwent.gov.uk/en/resident/health-wellbeing-social-care/ Social Services - <i>Out of hours and emergency number only</i> - 0800 328 4432	Excellent resource for finding key telephone numbers and contacts for services

	Community Services		
Public Health Wales	Daily updates on COVID-19 county by county in Wales	https://phw.nhs.wales/news/public-health-wales-statement-on-novel-coronavirus-outbreak/	Information is updated daily at 12 noon
Local services directory – Dewis Cymru	Dewis Cymru is a massive A-Z online directory of services in your area, from pharmacists to help groups.	https://www.dewis.wales/how-to-use-dewis-cymru	Useful as an online 'Yellow Pages' for local services and activities in your area.
Out of hours chemists	Find out which chemists are available in our area	https://www.nhsdirect.wales.nhs.uk/LocalServices/?s=Pharmacy	Opening hours and services and medication available subject to changes
NHS 111 Out of hours GP	Get medical advice at home	https://www.nhs.uk/using-the-nhs/nhs-services/urgent-and-emergency-care/nhs-111/	The service is receiving high volumes of calls