



Guide to support in your area – Bridgend

Organisation	Help they can provide	Contact information	Additional information
Benefit Support Council Tax	Benefits calculator Local Housing Allowance Change of circumstances Backdated Benefits Universal Credit information Council tax Housing and council tax benefits Discretionary Housing Payments Housing benefit claims	https://www.bridgend.gov.uk/residents/benefits-and-support/ Council tax Housing and council tax benefits	Contact if concerned about council tax payments, if worried about court or bailiff action
Bridgend Council	Update on service closures and COVID-19 information	https://www.bridgend.gov.uk/news/covid-19-update-from-bridgend-county-borough/	Bridgend Council staff from services may be re-deployed to areas of greatest need, resulting in a reduction of services, such as refuse collection

Bridgend Life Savers Credit Union	Use of savings and loans	http://www.blscu.co.uk/ 01656 729912 info@blscu.co.uk	BLSU is putting in place changes to its operating times from march 23 rd – check website for details.
Bridgend Age UK website	Details of services during coronavirus outbreak	https://bit.ly/2Qx8uQk advice@agecymru.org.uk 08000 223 444	Telephone advice line is currently receiving high call volumes. Try calling at 9am or just before 5pm.
Bridgend Care and Repair Service	Find out what services are available currently	https://www.careandrepair.org.uk/en/your-area/bridgend-county-care-repair/ 01656 646755	Services may be restricted due to staffing levels. Check for details
Bridgend Family Information Service	Guide to Family support services – including possible childcare options for key workers.	https://www.bridgend.gov.uk/residents/children/family-information-service/ familyinfo@bridgend.gov.uk 01656 643643	A good way of finding out about services online
Bridgend Care and Support Services Directory	A-Z of supporting services available in Bridgend– Adult social care Children’s Services Direct Payments scheme Safeguarding Family services Community Services	https://www.bridgend.gov.uk/residents/social-care-and-wellbeing/	Excellent resource for finding key telephone numbers and contacts for services
Public Health Wales	Daily updates on COVID-19 county by county in Wales	https://phw.nhs.wales/news/public-health-wales-statement-on-novel-coronavirus-outbreak/	Information is updated daily at 12 noon

<p>Local services directory – Dewis Cymru</p>	<p>Dewis Cymru is a massive A-Z online directory of services in your area, from pharmacists to help groups.</p>	<p>https://www.dewis.wales/how-to-use-dewis-cymru</p>	<p>Useful as an online 'Yellow Pages' for local services and activities in your area.</p>
<p>Out of hours chemists</p>	<p>Find out which chemists are available in our area</p>	<p>https://www.nhsdirect.wales.nhs.uk/LocalServices/?s=Pharmacy</p>	<p>Opening hours and services and medication available subject to changes</p>
<p>NHS 111 Out of hours GP</p>	<p>Get medical advice at home</p>	<p>https://www.nhs.uk/using-the-nhs/nhs-services/urgent-and-emergency-care/nhs-111/</p>	<p>The service is receiving high volumes of calls</p>