



Guide to support in your area – Cardiff

Organisation	Help they can provide	Contact information	Additional information
Community Hubs	<p>Housing waiting list applications and enquiries</p> <p>Housing benefit applications and enquiries</p> <p>Council Tax enquiries</p> <p>School admissions</p> <p>General Council enquiries</p> <p>Money Advice Team</p> <p>Cardiff Advice Service</p> <p>Cardiff and Vale Credit Union</p>	<p>029 2087 1000</p> <p>https://www.cardiff.gov.uk/ENG/resident/hubs-and-housing-offices/advice-hub/Pages/default.aspx</p>	<p>Contact Central Library Hub for advice on whether district hubs are open</p>
Meals on Wheels	<p>As well as providing a mobile meal service. Meals on Wheels offers a welfare check for all</p>	<p>029 2053 7080</p> <p>Monday – Friday: 9am – 5pm</p>	<p>Check on availability</p>

	clients and maintains contact with Telecare Cardiff, Independent Living Services, Age Connect and other external agencies.		
Cardiff Credit Union	Use of savings Online withdrawals available if registered	(029) 20872373 or email ccu@cardiffcu.com	Operating restricted hours, so contact first for opening times
Age Connect Cardiff	Advice for older persons during coronavirus outbreak	https://www.ageconnectscardiff.org.uk/	Services restricted due to current situation. Contact for further information
Cardiff Council	Update on service closures and COVID-19 information	https://www.cardiff.gov.uk/ENG/Your-Council/Strategies-plans-and-policies/Emergency-Planning-and-Resilience/coronavirus-information/Pages/default.aspx	Cardiff Council states staff from services may be re-deployed to areas of greatest need, resulting in a reduction of services, such

			as refuse collection
Public Health Wales	Daily updates on COVID-19 county by county in Wales	https://phw.nhs.wales/news/public-health-wales-statement-on-novel-coronavirus-outbreak/	Information is updated daily at 12 noon
Out of hours chemists	Find out which chemists are available in our area	https://www.nhsdirect.wales.nhs.uk/LocalServices/?s=Pharmacy	Opening hours and services and medication available subject to changes
NHS 111 Out of hours GP	Get medical advice at home	https://www.nhs.uk/using-the-nhs/nhs-services/urgent-and-emergency-care/nhs-111/	The service is receiving high volumes of calls