Guide to support in your area – Newport

Organisation	Help they can provide	Contact information	Additional information
Information Station	Council tax Housing and council tax benefits	https://www.newport.gov.uk/en/Council-Democracy/Information-Station.aspx Council tax Housing and council tax benefits	Contact if concerned about council tax payments, if worried about court or bailiff action
Newport Credit Union	Use of savings and loans	01633 214913 info@newportcreditunion.co.uk	Operating restricted hours, so contact first for opening times
Age UK Gwent	Advice for older persons during coronavirus outbreak	01633 240190 https://www.ageuk.org.uk/cymru/gwent/our-services/ info@agecymrugwent.org	Services restricted due to current situation. Contact for further information

Lighthouse 55+ Project	Support and advice for the Over 55s (already in receipt of Supporting People care) Budgeting Benefits Communicating with organisations Crisis intervention	01633 235201 Email: newport.gateway@newport.gov.uk	Service for existing beneficiaries of Housing Support
Newport Council	Update on service closures and COVID-19 information	http://www.newport.gov.uk/en/Council-Democracy/Coronavirus-COVID-19.aspx	Newport Council staff from services may be re-deployed to areas of greatest need, resulting in a reduction of services, such as refuse collection
Newport Support Services Directory	A-Z of supporting services available in Newport – Citizens Advice Bureau Power Up Advice Hub (fuel poverty)	http://www.newport.gov.uk/documents/Care-and-Support/Older-people/Support-Services-Directory.pdf	Excellent resource for finding key telephone numbers and contacts for services

	Community Support (Hospital Appointments) Family Information Service		
Newport Council – Care and Support	Report concerns about a child (child protection) Protecting adults at risk Carers Children and families	info@newport.gov.uk or telephone (01633) 656656.	Contact if you have concerns, subject to availability of council staff.
Feed Newport CIC		feednewport@gmail.com	
Food bank		Contact your Housing Officer	
Public Health Wales	Daily updates on COVID-19 county by county in Wales	https://phw.nhs.wales/news/public-health-wales-statement-on-novel-coronavirus-outbreak/	Information is updated daily at 12 noon
Out of hours chemists	Find out which chemists are available in our area	https://www.nhsdirect.wales.nhs.uk/LocalServices/?s=Pharmacy	Opening hours and services and medication available subject to changes
NHS 111 Out of hours GP	Get medical advice at home	https://www.nhs.uk/using-the-nhs/nhs-services/urgent-and-emergency-care/nhs-111/	The service is receiving high volumes of calls